



May 15, 2003

Dear Valued Advantage™ CA-MLINK™ Customer:

I would like to take this opportunity to inform you of some important information regarding the Advantage™ CA-MLINK™ data transport solution in use at your company today. Whether you are using Advantage CA-MLINK to poll your retail stores, communicate regularly with remote sites or business partners, or to update laptops in the field by dial-up, Internet, LAN, or WAN, we at Computer Associates International, Inc. (CA) know how crucial Advantage CA-MLINK is to your daily operations.

Most importantly, please rest assured knowing that CA continues to develop and support Advantage CA-MLINK for current platforms and will soon be releasing our latest version for Linux - and the latest version of Advantage™ Data Transport® delivers the power of its management and control infrastructure to Advantage CA-MLINK as well as Advantage™ CA-XCOM® Data Transport® users. As a reminder, customers who are currently under maintenance are entitled to all updates and special, low-cost platform conversions when migrating to different operating systems. To get more information about maintenance, migration programs, and other Advantage CA-MLINK news, please consider contacting our preferred channel business partner - G & Z Systems, Inc. (G & Z).

G & Z was one of CA's first Enterprise Business Partners and has been working with Advantage CA-MLINK since 1985. G & Z's president, Richard Zuckerman, continues to work closely with our development team to see that Advantage CA-MLINK addresses your data transport requirements. In addition to this close collaboration with Computer Associates's development team, G & Z is a level-one -service provider and can help you to get the most from your Advantage CA-MLINK investment. As well as providing Computer AssociatesCA- authorized maintenance services, consulting and training, G & Z has produced a number of extensions to Advantage CA-MLINK.



Most significantly G & Z's PollView family has been certified ca smart™ with Advantage CA-MLINK and with Unicenter® Network and Systems Management. PollView provides "out-of-the-box" integration with CA's Unicenter Network and Systems Management and other products to give you the greatest control over your remote infrastructure. PollView takes managed data transport to a whole new level by adding a new, explorer-style interface plus as well as "At-a-Glance Management" with Unicenter® Network and Systems Management WorldVview™ map integration.

G & Z is well versed in Computer Associates's complementary data transport solutions - Advantage CA-XCOM Data Transport and Advantage Data Transport - and would be delighted to discuss your enterprise's data transport requirements. Let G & Z demonstrate the benefits to your entire enterprise by standardizing on Computer Associates solutions. And since our products are offered across the widest variety of operating systems and network protocols available today, you can be confident that we have an appropriate solution for you.

I encourage you to visit www.ca.com and www.g-and-z.com to learn more about CA's data transport and systems management solutions. In addition to the web Web, you can also reach Richard Zuckerman or Scott Weissman at (U.S. only) 1- 800-333-5373 or 1-914-345-5600, or at info@g-and-z.com to discuss data transport requirements, additional licenses, maintenance, and professional services.

Very Truly Yours,

A handwritten signature in black ink that reads 'Robin Bank'.

Robin Bank
Product Manager, Brand Management
tel: +1- 412- 494-1258, robin.bank@ca.com